

ReEmployCT Coming Soon

Here's What Unemployment Filers Need to Know

The Connecticut Department of Labor (CTDOL) is pleased to announce that the new tax and benefits system, <u>ReEmployCT</u>, is on target to launch July 5, 2022. ReEmployCT is a much-needed technology update that replaces the agency's 40-year-old unemployment filing system.

ReEmployCT has several improvements to make filing your claim easier, including:

- A single sign on; no need for multiple passwords to access one account;
- The ability to do more right from your account. Common adjustments—like a change of address or reporting a return-to-work date—happen in ReEmployCT;
- Everything is online; many documents that previously had to be submitted by mail or fax will be available online.

IMPORTANT INFORMATION ABOUT THE TRANSITION WEEK TO REEMPLOYCT

June 26, 2022 through July 4, 2022 is Transition Week

Claimants will not file unemployment claims during the transition week

- On June 26, you will file normally for the previous week (the week ending June 25, 2022)
- On or after July 5, you will file in ReEmployCT for the previous week (week ending July 2, 2022)
- If you are unable to file on June 26, you may file that week retroactively in the ReEmployCT system on or after July 5.

Over the transition week—June 26 through July 4—CTDOL will:

- Move more than SIX BILLION pieces of data;
- Decommission the old systems (there are a few of them);
- Deploy the new system;
- Run final testing;
- Open the new system for users on July 5, 2022.

AFTER THE LAUNCH

On or after July 5, 2022, claimants will go back to www.FileCTUI.com, the CTDOL unemployment filing page. New filers will continue to use the blue button 'New Claims'; existing claimants will continue to use the green button 'Current Claims'. Then:

- Filers will be directed to ReEmployCT and prompted to set up a new username and password;
- Every unemployment filer must create a **new** account in the ReEmployCT system—you will create a new username and a new password;
- Once you have new credentials, you will log in using those credentials and see the unemployment and work search questions in the ReEmployCT format;
- You will submit your claim for the week of July 2 on or after July 5. You may also file retroactively
 if you missed filing on June 26 for that week.

WHAT'S DIFFERENT FOR FILERS IN REEMPLOYCT?

- The ReEmployCT system modernizes the unemployment benefits filing process. Filers will see updated screens, new features, and an improved user experience.
- Filers will need new credentials—you'll go to the website, choose a new username and password and set up your ReEmployCT account.

You must establish new credentials as a new user; you won't be able to log in using your old information.

HAVE QUESTIONS? WE ARE HERE TO HELP

Wait for CTDOL to launch all of the information on www.ReEmployCT.com. We will put out explainer videos, a step-by-step guide for the new system, and other tips. Use the transition week to familiarize yourself with ReEmployCT, get screen sneak-peaks, and maybe do a video walk-through with our experts.

ReEmployCT is easier to use than our current system—not only is it more functional, but we are able to walk you through it and explain some of the questions in more detail than what's available now.

It's July 5, ReEmployCT is available, you need to create a new account and you still have questions. The <u>Consumer Contact Center</u> is always here to help:

Monday - Friday: 7:30am - 4:30pm (closed weekends & holidays)

1 203-941-6868

1 860-967-0493

1 800-956-3294

TTY - 711 or 800-842-9710